

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant:	Antoine De-Poorter, <i>et al.</i>	§	Group Art Unit:	2446
		§		
Application No.	10/595,064	§	Examiner:	Waqas, Saad A
		§		
Filed:	01/26/2006	§	Confirmation No:	2053
		§		
Attorney Docket No: P17924-US1				
Customer No.: 27045				

For: Method And Apparatus For Routing A Service Request

**Via EFS-Web**

Mail Stop AMENDMENT  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**CERTIFICATE OF MAILING OR TRANSMISSION**

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage for First class or Express mail in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, or being facsimile transmitted to the USPTO at (571) 273-8300 or being transmitted via EFS-Web on the date indicated below.

Date: May 5, 2009

Name: Pamela C. Shultz

Signature: 

**Response under 37 C.F.R. §1.111**

In response to the Non-Final Office action dated December 5, 2008, the Applicants submit the following remarks.

Applicant hereby petitions for a 2-month extension of time for this Response. The Commissioner is hereby authorized to charge any additional fee to Deposit Account No. 50-1379.

**SUMMARY OF AMENDMENTS**

No claims have been amended, added or cancelled. A listing of claims begins on page 2.